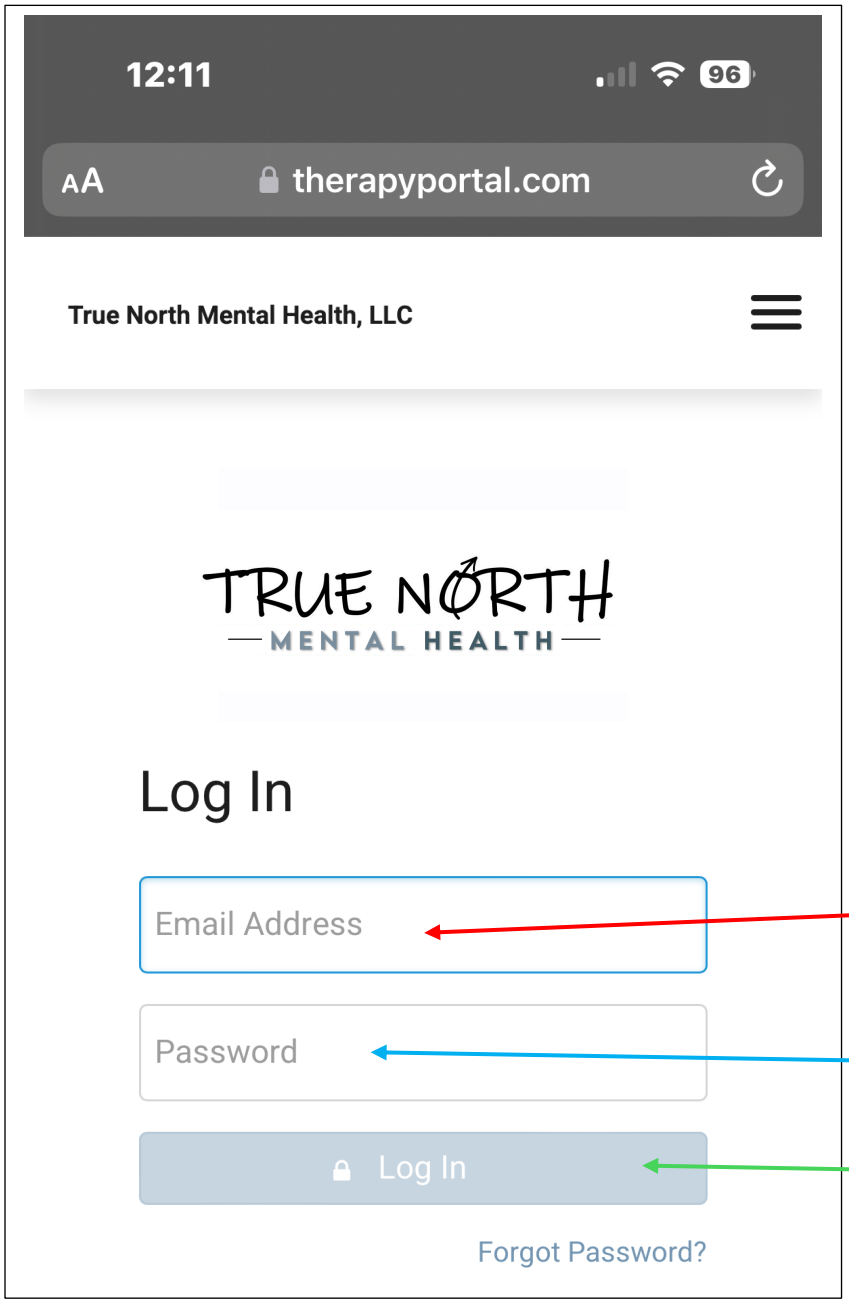
INSTRUCTIONS FOR TELEHEALTH THROUGH PHONE

Click on the link provided in your welcome email to sign in or create your account

-OR-

Enter this address: www.therapyportal.com/p/truenorth4

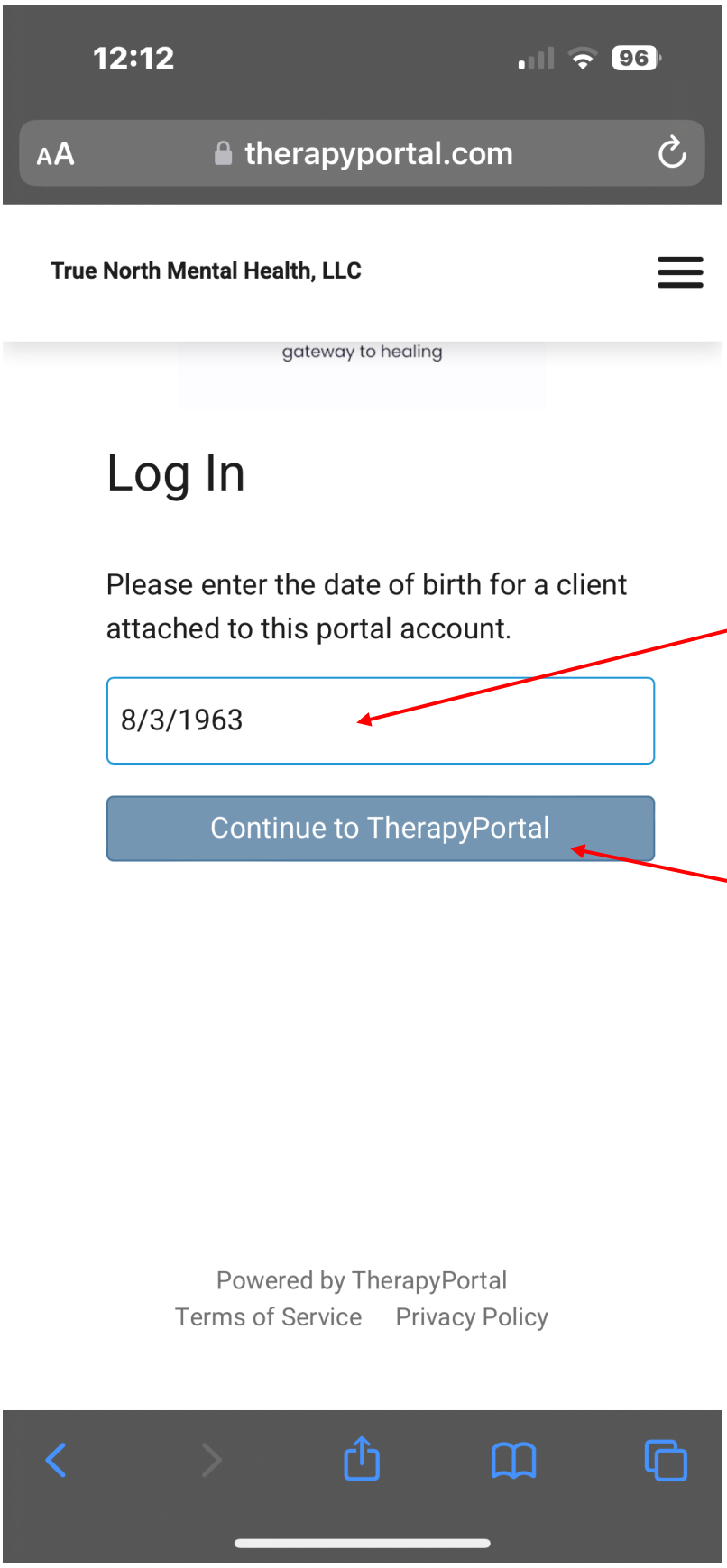


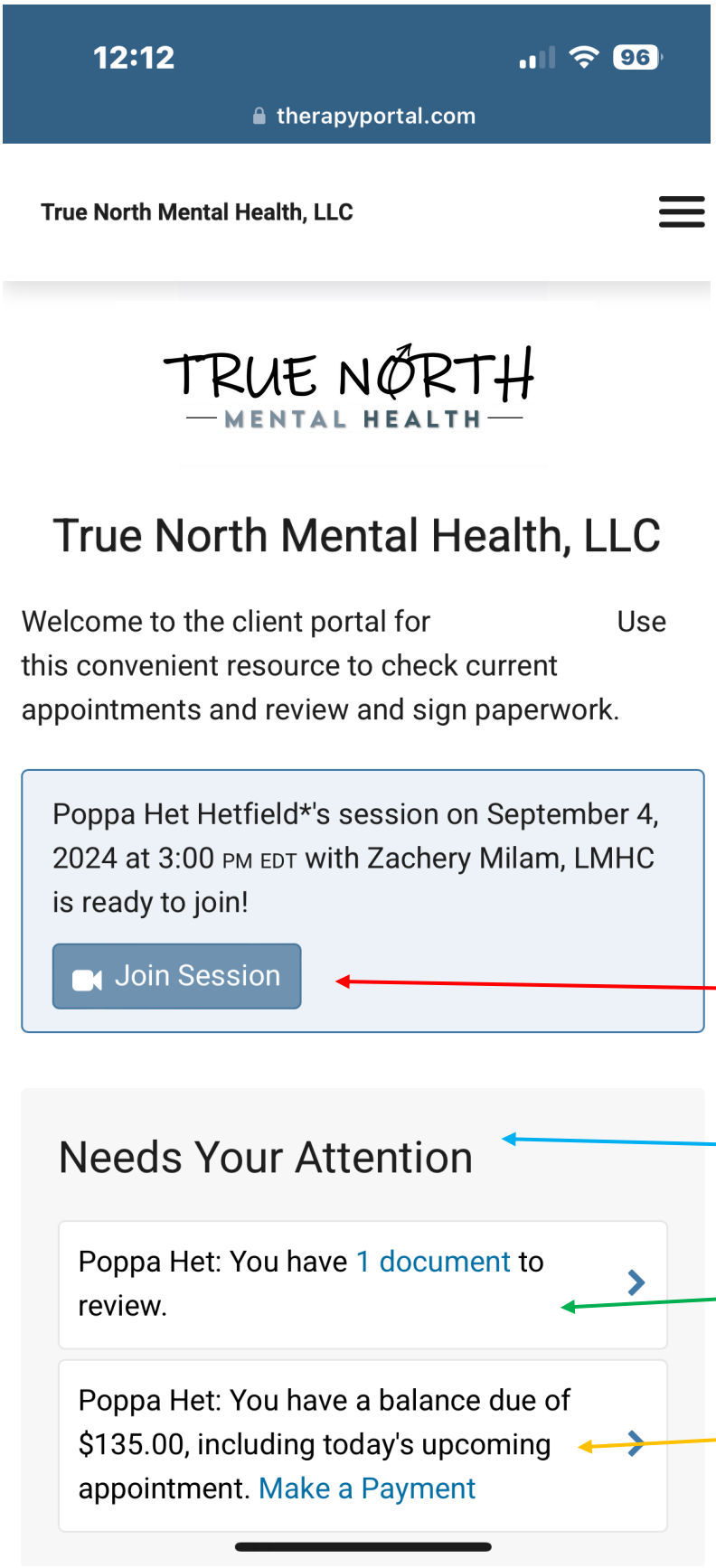
PRO TIP: If you believe that you may want to utilize telehealth services, speak with office staff about turning on email reminders. Appointment reminders sent to the email listed in your chart will include a direct link to your telehealth appointment.

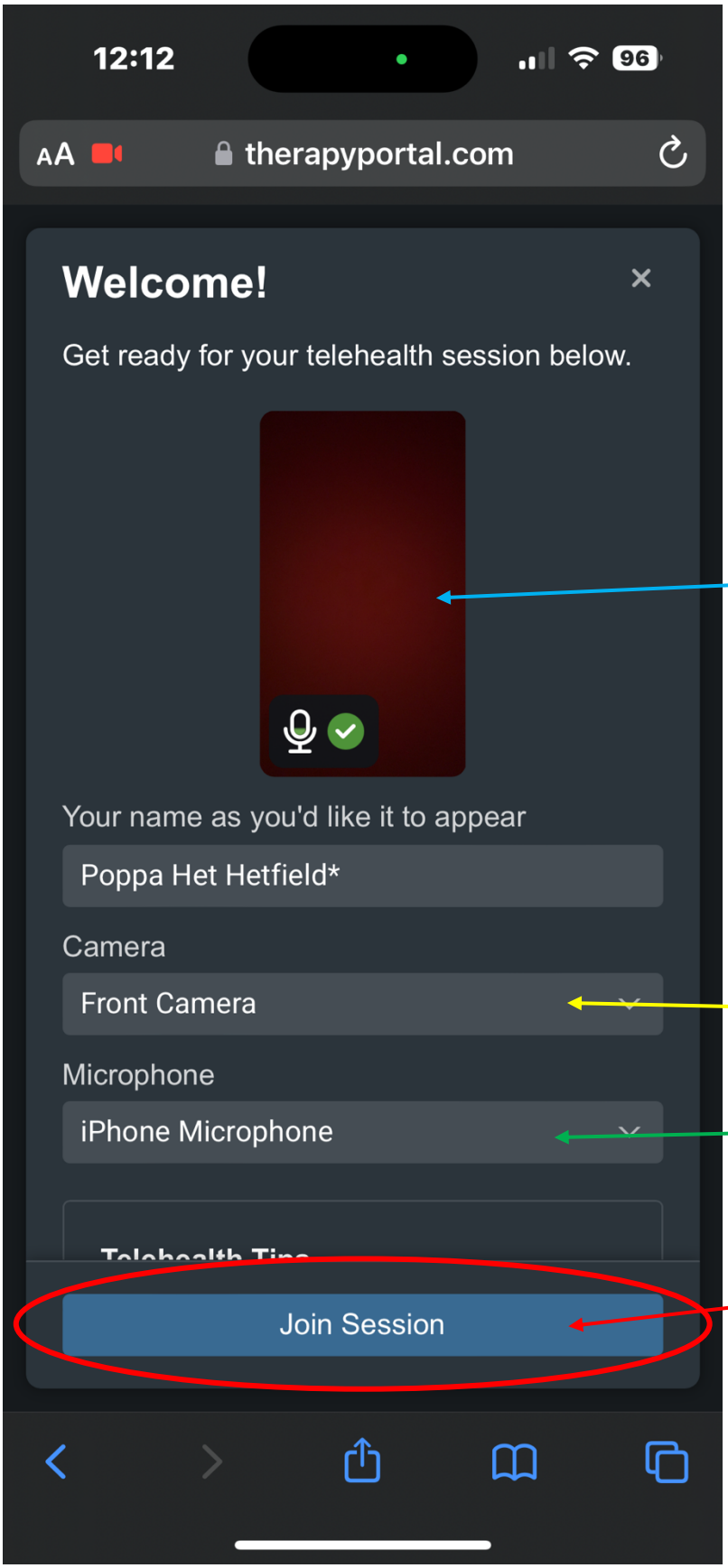
Enter email address associated with your account

Enter your password
(must use at least one capital letter, one number, and one symbol)

Click "LOG IN"


12:12
96
AA
therapyportal.com
True North Mental Health, LLC
gateway to healing
Log In
Please enter the date of birth for a client attached to this portal account.
8/3/1963
Continue to TherapyPortal
Enter your/client's date of birth
(example: 8/3/1968)
Click to continue
Powered by TherapyPortal
Terms of Service
Privacy Policy


12:12
96
therapyportal.com
True North Mental Health, LLC
TRUE NORTH
MENTAL HEALTH
True North Mental Health, LLC
Welcome to the client portal for Use this convenient resource to check current appointments and review and sign paperwork.
Poppa Het Hetfield*'s session on September 4, 2024 at 3:00 PM EDT with Zachery Milam, LMHC is ready to join!
Join Session
Needs Your Attention
Poppa Het: You have 1 document to review.
Poppa Het: You have a balance due of $135.00, including today's upcoming appointment. Make a Payment
Join your current TELEHEALTH appointment
This section is where you will find alerts regarding billing, documents pending your review/signature, and messages from your provider or office staff
Example: Pending document needing reviewed
Example: Current balance due



IMPORTANT: Please make sure you ALLOW the site access to your camera and microphone

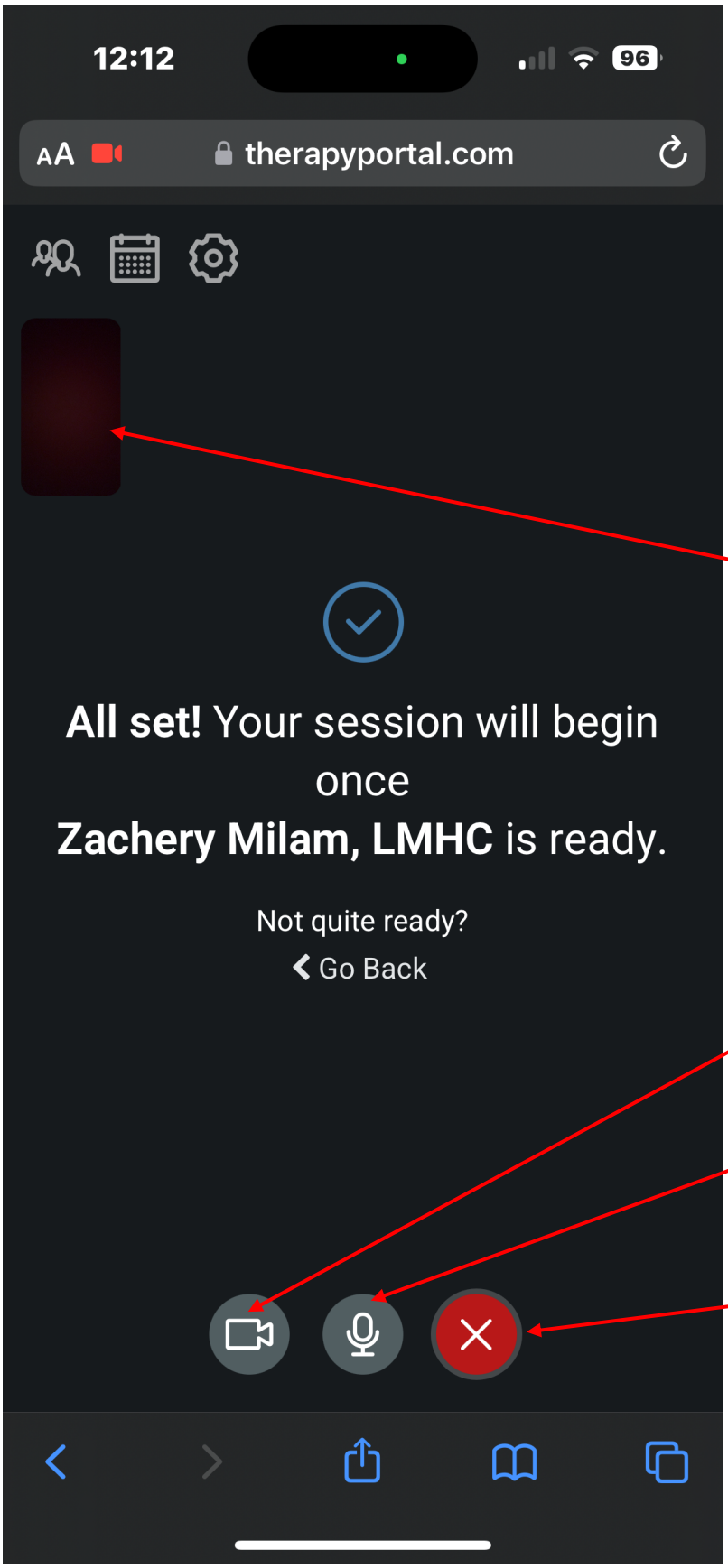
This is the last screen before entering the "waiting room" to see your provider.

Your camera preview

Camera selection

Microphone selection

Click to JOIN your session



This is the final screen where you will see your provider.

Wait a few minutes for your provider to enter session. If more than five minutes pass, please contact the office to ensure that there are no issues with connection or technology.

Your camera preview

Camera on/off

Microphone on/off

Exit session